

Muhammad Saad Haider

Web Developer

Lahore 54700

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- A University graduate with a degree in (BS Computer Science) having 6 months experience in building websites effectively using HTML, CSS (Bootstrap), JavaScript (React.JS).
- I also have 2+ years' experience in Customer support and sales and using CRM platforms such as Zendesk.

Work Experience

Front End Developer

RashFlash - Lahore

September 2022 to January 2023

Company worked for TaiLopez.com in designing and maintaining their website, and performed Front End related tasks.

- Web related tasks using HTML, CSS, JavaScript and React.JS.
- Provided support for their IT related tasks.
- Worked on their admin panel to manage their Email & SMS system.

SKILLS INCLUDE - HTML, CSS, Bootstrap, JavaScript, JQuery, React.js

Software Engineer Intern

Devsinc - Lahore

July 2022 to September 2022

- Worked closely with experienced professionals at the company to develop web apps using the MERN stack.

SKILLS INCLUDE - HTML, CSS, Bootstrap, JavaScript, React.JS, Redux, Node.JS, MongoDB

Sales and Support Representative

Virtism - Lahore

November 2020 to May 2022

A Local BPO company which provides customer support services to international clients

- To provide professional level quality support to existing customers and managed customer queries and tickets using the Zendesk CRM.
- Expand the customer base and build revenue from new and existing customers (Sales)

SKILLS INCLUDE - CRM Management, Ticketing, Client Communication, Empathy

Education

Bachelor's in Computer Sciences

University of South Asia - Lahore, PK

October 2015 to July 2021

Intermediate in Fsc Pre-Engineering

Superior Group of Colleges - Lahore

September 2012 to July 2014

Skills

- CSS
- JavaScript
- Communication skills
- React Framework
- HTML
- JQuery
- Bootstrap
- Customer Service (2 years)
- Client Acquisition Skills (2 years)
- Customer Complaint Management (2 years)
- CRM Ticketing (Zendesk) (2 years)

Languages

- Urdu - Expert
- English - Expert

Links

<https://github.com/SaadHaider708>

<https://www.linkedin.com/in/saad-haider-96933210b/>

Certifications and Licenses

Software Engineer - Intern

September 2022 to Present

Completed my certification as a Software Engineer Intern at Devsinc