



Muhammad Usman

Customer Services & Medical Billing Specialist

Experienced Billing, Collection & Customer Services with over 5 years of experience in well-known organizations. Excellent reputation for resolving problems and improving customer satisfaction.

✉ syedmusman6@gmail.com

📍 Nishaat Colony Lahore Cantt, Pakistan

🌐 linkedin.com/in/muhammad-usman-975b78190

📞 0344-4339549

📅 29 October, 1995

💰 muhammad.usman11111

WORK EXPERIENCE

Flutter Frontend Developer Coding Crust

03/2023 - Present

Lahore, Pakistan

Developing UI design of mobile applications for Android & IOS using Flutter framework, Creating and implementing new features and functionality, troubleshooting and fixing bugs reported by users or quality assurance testers, Writing clean, maintainable, and efficient code.

Emirates Islamic Bank Dubai Marketing Specialist (1 Year)

Lahore Pakistan

Discover effective marketing and promotional channels including media platforms to be used to relay product messages to customers, Create goals and objective in order to approach customers through appropriate marketing channels.

Billing Specialist: Cyber systems (2 Years)

Lahore, Pakistan

Review and analyze financial processes within healthcare organizations. Ensure compliance with regulatory guidelines and standards. Maximize revenue through improved billing accuracy and reimbursement optimization. Monitor financial metrics and generate reports for performance tracking.

Customer's Service Representative PTCL (2 Years)

Lahore Pakistan

Answer calls, Emails and Web chat enquiries from customers, solving the issue of customers regarding the Broadband and other services

EDUCATION

BSCS

Lahore Leads University

2016 - 2020

ICS

FG Degree College

2014 - 2016

Matric

Fg Public School

2012 - 2014

SKILLS

MS Excel

MS Word

Power Point

Advance MD

Oracle Data Base

Siebel CRM

Wordpress

PERSONAL PROJECTS

Antikeylogger

- software that is designed in such a manner, that it can detect any keylogger present in the system .

LANGUAGES

English



Urdu



Punjabi



INTERESTS

Playing with Pets

Traveling

Auto Shows

Tennis

Novels